

**CHAPTER - 15 ( MANUAL - 14 )**

**NORMS SET BY IT FOR THE DISCHARGE OF ITS FUNCTIONS**

**15. 1. Please provide the details of the Norms / Standards set by the Department for execution of various activities / programmes.**

- a) Monthly allocation of essential commodities under *TPDS* etc should be released in time to the Districts / Sub - Divisions. The commodities should be lifted by Govt. Nominees from *FCI* Godowns within the validity period and Fair Price Shop Dealers should arrange lifting, distribution to consumers within the month of allocation.
- b) Cases registered with Consumer Courts should be disposed - of as follows :-
  - i) Non - technical cases within **90** days.
  - ii) Technical cases within **150** days.