

**CHAPTER-4(MANUAL-3)**

**RULES, REGULATIONS, INSTRUCTIONS, MANUAL AND RECORDS FOR DISCHARGING FUNCTIONS**

<b>4. 1.</b>	<b>Please provide list of Rules, Regulations, Instructions, Manual and Records, held by public authority or under its control or used by its employees for discharging functions as per the following format. This format has to be filled for each type of document.</b>
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<i>Name /Tittle of the document</i>	<b>The Essential Commodities Act, 1955 (as amended)</b>	<i>Type of the document</i>	<b>Act</b>
			<i>Choose one of the types given below. ( Rules, Regulations, Instruction, Manual, Records, others )</i>
<i>Brief Write-up on the Document --</i>			This is an Act that deals with ensuring the availability of essential commodities at fair prices and also curb hoarding, black-marketing of, and profiteer in, such commodities.
<i>From where one can get a copy of Rules, Regulations, Instructions, Manual and Records</i>			<i>Address ::</i> <i>From the Bookstall dealing in Law Books etc.</i> <i>Telephone No ::</i> <i>Fax ::</i> <i>E Mail :: <a href="mailto:fcsca-meg@nic.in">fcsca-meg@nic.in</a></i> <i>Website:: <a href="http://www.megfcsca.gov.in">www.megfcsca.gov.in</a></i> <i>Others :: NIL</i>
<i>Fee charged by the Department for a copy of Rules, Regulations, Instructions, manual and Records ( if any )</i>			As fixed by the Competent Authority.

Name /Title of  
the document

**The Consumer  
Protection Act, 2019.**

Type of the document

**Act**

Choose one of the types given below.  
( Rules, Regulations, Instruction,  
Manual, Records, others )

Brief Write-up on the Document --

For protection of the interests of the  
consumers and to redress their  
grievances as per provision of the Act.

From where one can get a copy of Rules, Regulations,  
Instructions, Manual and Records

Address :: From the Bookstall dealing in Law  
Books etc.

Telephone No ::

Fax ::

E Mail :: [fcsca-meg@nic.in](mailto:fcsca-meg@nic.in)

Website:: [www.megfcsca.gov.in](http://www.megfcsca.gov.in)

Others :: NIL

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Fee charged by the Department for a copy of Rules,  
Regulations, Instructions, manual and Records ( if any )

As fixed by the  
Competent Authority.

Name /Title of  
the document

**National Food Security  
Act, 2013**

Type of the document

**Act**

Choose one of the types given below.  
( Rules, Regulations, Instruction,  
Manual, Records, others )

Brief Write-up on the Document --

From where one can get a copy of Rules, Regulations,  
Instructions, Manual and Records

Address ::

Directorate Food Civil Supplies and  
Consumer Affairs, Meghalaya.

Telephone No :: **2224108**

Fax :: **0364 - 2504892**

E Mail :: [fcsca-meg@nic.in](mailto:fcsca-meg@nic.in)

Others ::                     NIL                    

Fee charged by the Department for a copy of Rules,  
Regulations, Instructions, manual and Records ( if any )

To be fixed by  
Competent Authority.

Name /Title of  
the document

**The Meghalaya Food  
Security Rule, 2018.**

Type of the document

**Rules**

Choose one of the types given below.  
( Rules, Regulations, Instruction,  
Manual, Records, others )

Brief Write-up on the Document --

The Meghalaya Food Security Rules, 2018 has been inculcated in the new Control Order, whereby rules and regulations of the Wholesalers/SK Oil Agency/Fair Price Shops/ SK Oil Dealers are elaborated and these are the criterion for their performance. The Public Distribution System Calendar, which stipulates the monthly distribution pattern of the Wholesalers and Fair Price Shop Dealers, provides a blueprint for timely distribution and hence creates a uniform pattern whereby the distributor and the benefactor receives their allocation in a timely manner.

From where one can get a copy of Rules, Regulations,  
Instructions, Manual and Records

Address ::

Directorate Food Civil Supplies and  
Consumer Affairs, Meghalaya.

Telephone No :: **2224108**

Fax :: **0364 - 2504892**

E Mail :: [fcsca-meg@nic.in](mailto:fcsca-meg@nic.in)

Website: [www.megfcsca.gov.in](http://www.megfcsca.gov.in)

Others :: **NIL**

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To be fixed by  
Competent Authority.

Name /Title of  
the document

**Grievance Redressal  
Mechanism**

Type of the document

**Act**

Choose one of the types given below. ( Rules, Regulations, Instruction, Manual, Records, others )

*Brief Write-up on the Document --*

Grievance Redressal for disposal of the complaints relating to the Public Distribution System (PDS), Citizens of the state can call on the Toll-free numbers 1967, (0364)2502068, 1800-345-3670 and SMS or WhatsApp messages on 9402327737 or launched a complain on megpgrams.

*From where one can get a copy of Rules, Regulations, Instructions, Manual and Records*

*Address ::*

*Directorate Food Civil Supplies and  
Consumer Affairs, Meghalaya.*

*Telephone No :: 2224108*

*Fax :: 0364 - 2504892*

*Website: [www.megfcsca.gov.in](http://www.megfcsca.gov.in)*

*Others :: NIL*

*Fee charged by the Department for a copy of Rules, Regulations, Instructions, manual and Records ( if any )*

To be fixed by  
Competent Authority.

Name /Tittle of  
the document

**The Meghalaya Food  
Civil Supplies Services  
Rules, 2001.**

Type of the document

**Rules**

Choose one of the types given below.  
( Rules, Regulations, Instruction,  
Manual, Records, others )

*Brief Write-up on the Document --*

The Meghalaya Food Security Rules, 2018 has been inculcated in the new Control Order, whereby rules and regulations of the Wholesalers/SK Oil Agency/Fair Price Shops/ SK Oil Dealers are elaborated and these are the criterion for their performance.

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Regulations, Instructions, manual and Records ( if any )*

*To be fixed by  
Competent Authority.*